

ภาคผนวก ง

ค่าสัมประสิทธิ์แอลฟา (Alpha coefficient)

ผลการหาค่า Reliability (Alpha)

เรื่อง คุณภาพการให้บริการประชาชนของสำนักทะเบียนท้องถิ่นเทศบาลนครนครสวรรค์

จังหวัดนครสวรรค์

ชื่อ นายปรีชา ศรีสุข

อรรถสิทธิ์

ทศ.ร. จิตพ.

๒๓ ม. ค. ๒๕๖

Case Processing Summary

	N	%
Valid	30	100.0
Cases Excluded ^a	0	.0
Total	30	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.872	40

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
a1	150.70	525.252	.436	.869
a2	150.77	522.875	.455	.869
a3	150.93	522.754	.418	.869
a4	150.70	523.390	.493	.868
a5	150.77	520.323	.526	.868
a6	151.37	524.792	.352	.869
a7	150.90	519.472	.548	.868
a8	150.77	518.944	.509	.868

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
b1	151.40	522.110	.482	.868
b2	151.30	521.528	.389	.869
b3	151.47	513.844	.744	.866
b4	151.30	516.010	.556	.867
b5	151.30	512.907	.776	.865
b6	151.10	513.472	.779	.865
b7	151.03	518.309	.681	.867
b8	151.10	513.059	.704	.866
c1	151.10	518.231	.564	.867
c2	151.20	520.717	.443	.868
c3	151.47	516.051	.553	.867
c4	151.23	515.564	.559	.867
c5	151.27	514.340	.704	.866
c6	151.23	514.392	.764	.866
c7	151.20	517.959	.672	.867
c8	151.57	519.082	.581	.867
d1	151.43	512.323	.796	.865
d2	151.47	513.223	.762	.865
d3	151.30	514.907	.675	.866
d4	151.43	510.668	.756	.865
d5	151.40	509.283	.763	.865
d6	151.50	509.776	.770	.865
d7	151.67	511.885	.711	.865
d8	151.60	514.524	.610	.866
e1	151.50	513.707	.792	.865
e2	151.57	513.564	.741	.866
e3	151.20	517.476	.642	.867
e4	151.37	511.551	.748	.865

na. S. Per.

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
e5	149.97	481.068	.015	.970
e6	151.27	510.409	.773	.865
e7	151.67	510.782	.649	.865
e8	151.40	509.283	.801	.864

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